



North Dakota Insurance Department

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Dear friends,

As North Dakota Insurance Commissioner, it's my job to do everything possible to protect insurance consumers. In an effort to do just that, I am sending you this packet to provide you with information about important, though sometimes confusing, health insurance issues.

This packet is designed to provide you with information about your health insurance needs as you approach Medicare eligibility. You will find helpful tips concerning Medicare, Medicare supplement insurance, Medicare Part D and long-term care insurance. I hope this information will be useful as you make decisions about these products.

If you are interested in buying a Medicare supplement insurance policy, you can find a list of companies, along with coverage information, that offer supplemental coverage on our website at www.nd.gov/ndins/medicare-supplement-plan-comparison. Comparisons of costs of how much companies will charge you for identical plans are available upon request by emailing ndshic@nd.gov or calling (888) 575-6611.

Finally, I want to make you aware of the State Health Insurance Counseling (SHIC) program, a valuable service available to Medicare beneficiaries. If you have any Medicare-related questions or problems, we have trained volunteers in many communities across the state ready to assist you—confidentially and free of charge. Call SHIC at (888) 575-6611 to find a counselor in your area.

If you have questions or need assistance on any of these topics, please call us toll-free at (888) 575-6611.

Sincerely,

A handwritten signature in black ink, appearing to read "JGdhe".

Jon Godfread
Insurance Commissioner

Understanding Medicare

What is Medicare?

Medicare is a national, tax-supported health insurance program for people 65 and over and for some persons with disabilities. If you or your spouse have worked full time for 10 or more years over a lifetime, you are probably eligible to receive Medicare Part A (hospital insurance) free of charge. Medicare Part B (medical insurance) is available at a monthly rate set annually by the U.S. Congress, based on beneficiary income. Some who have higher incomes may have to pay higher premiums.

If you have a lower income and limited assets you may qualify to receive Part B free. To find out, call or visit your local Social Service office and submit an application for the Medicare Savings Program (MSP).

How does Medicare work?

Medicare is actually two separate types of insurance—hospital and medical. It is not intended to cover all your medical expenses. Hospital insurance (Part A of Medicare) covers in patient medical treatment and surgical procedures performed in a hospital. It also helps cover hospice, home health and limited skilled nursing care.

Medical insurance (Part B of Medicare) covers part of the cost of doctor bills, outpatient care, medical equipment, lab and diagnostic tests.

How do I get Medicare?

Most people need to actively enroll in Medicare by either calling the local Social Security office or enrolling on www.socialsecurity.gov. This can be done up to three months before a 65th birthday month. Some people are automatically enrolled, including early retirees receiving Social Security and those with Social Security disability or Railroad Retirement benefits. These people will receive their Medicare card in the mail about three months before turning 65.**

Medicare coverage will begin on the first day of your birth month unless your birthday falls on the first day of the month. Then Medicare starts the first day of the month before your birth month.

If you miss the initial enrollment period around your 65th birthday month, there are opportunities to enroll each year between Jan. 1 and Mar. 31. Your coverage will begin July 1 and a 10 percent late enrollment penalty will likely apply. This penalty will be permanent. See the Initial Enrollment Period chart on page 7.

What if I am still working?

If you are older than 65 and still working or your spouse is working and you are covered by an employer group health plan (EGHP) or a Health Savings Account (HSA), your decision as to when to apply for Medicare Part B may be dependent on the size of your company. Enrolling in Medicare Part B may trigger your open enrollment for Medicare supplement insurance at a time when you do not need supplemental coverage. The penalty for late enrollment in Part B does not apply if you are covered by an EGHP because of your or your spouse's current employment. You may want to ask your personnel office or insurance company how signing up for Medicare will affect you.

If you do work after age 65, you may apply for Medicare Part B at any time prior to retirement, but you must apply no later than eight months after your formal retirement in order to avoid paying a premium penalty. Even if your employer offers a retirement health plan, you will want to sign up for Medicare Part A and probably for Medicare Part B when you retire. Most retirement plans assume you are covered under Medicare and will not pay for services that Medicare would have covered.

Veterans may be eligible for special medical programs. However, eligibility and benefits are very restrictive and are subject to change. The Department of Veterans Affairs advises veterans to apply for both Parts A and B of Medicare to ensure adequate medical coverage.

What about costs Medicare does not cover?

Medicare pays for only a portion of hospital and medical bills. Beneficiaries will pay a share of their bills.

Medicare Parts A and B both have deductible and coinsurance requirements. Private insurance is available to cover all or some of these out-of-pocket costs. These insurance plans are called Medicare supplements (also called Med sup or Medigap plans).

** Those with disabilities will get their card about three months before receiving the 24th month of benefits.

Create Online Medicare Account

By registering and creating a secure personal account on Medicare.gov you are able to access your Medicare information anytime and have a more personalized experience. With your account, which is a secure and personalized website, you can manage your personal information by using features that allow you to:

- Print an official copy of your Medicare card
- Access online forms and share your electronic health information
- Pay your Medicare premiums online
- View your Original Medicare claims and yearly deductible status
- Find available plans in your area and create a list of your drugs
- Create and maintain a list of your favorite health care providers

For a complete list of available features, please visit www.MyMedicare.gov.

Create an Account for a Personalized Medicare Plan Finder Experience

When you create an account, you can:

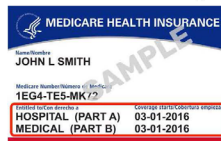
- Build a better drug list. We'll make suggestions based on prescriptions you filled within the last 12 months.
- Modify your drug list and save changes.
- Compare benefits and costs in your current plan to other plans available in your area.
- See prices based on any help you get with drug costs.

Create your new account

If you want access to personalized information and features, you'll need to create an account. Visit **Medicare.gov/plan-compare** and click "Log in or create account."

Have the following information ready (for yourself or the person you're helping):

1. Medicare Number – You can find this on your red, white, and blue Medicare card. If you're new to Medicare and don't have your Medicare card yet, you can get your Medicare number on the letter you get from Social Security after you enroll.
2. Last name
3. Date of birth
4. Current address with ZIP code or city
5. Part A or Part B coverage start date (find this on your Medicare card)



Once you add this information and select "Next," you can create a username and password and use your new Medicare account. You can write your username and a password hint below. Just remember to keep this sheet in a safe place to protect your privacy.

My Username:

My Password Hint:

Forgot your username or password?

If you have an existing account, but forgot the username or password, click "Trouble signing in?" under the Username box on the log in page. You'll need this information:

1. Medicare number
2. Last name
3. Date of birth



CMS Product No. 12064
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Medicare Supplement Insurance (Medigap)

Only one Medicare supplement plan is necessary

You should only buy one Medicare supplement (Med sup) plan. No one should try to sell you an additional Med sup plan unless you decide you need to switch policies.

A table on page 7 illustrates the benefits included in the standardized plans. Comparisons for plans are available by calling (888) 575-6611 or emailing ndshic@nd.gov.

Open enrollment in Med sup insurance

At age 65, all consumers—including those already receiving Medicare due to disability—have a six-month open enrollment period. For six months beginning when you are both age 65 or older and enrolled in Medicare Part B, companies must sell you any Med sup plan they offer. After this limited open enrollment period, companies can pick and choose whom they will cover.

Other options

If you are eligible for employer retirement insurance, review the plan carefully to understand what benefits are available and how it works with Medicare. Be aware that employer plans are not standardized and are not subject to the requirements governing standardized Medicare supplement policies.

North Dakota residents are eligible to enroll in approved Medicare Advantage plans. These plans are offered by private insurance companies.

Medicare Supplement Protections (Medigap)

Some situations involving health coverage changes may give you a guaranteed issue right to buy a Medicare supplement policy even when you are not in your Medicare supplement open enrollment period.

These are the most likely situations to occur in North Dakota:

- You have employer group health plan coverage, which supplements or is primary to Medicare and the employer group health plan ends
- You are covered by a Medicare supplement plan in another state and move to North Dakota, which is out of the plan's service area

There may be other circumstances that give you a guaranteed issue right to buy a Medicare supplement plan. If you have questions or would like to request a current Medicare "Choosing a Medigap Policy" book, please call the North Dakota Insurance Department SHIC program at (888) 575-6611.

Do you suspect Medicare fraud?

Contact the North Dakota Senior
Medicare Patrol:

Toll-free: (800) 233-1737

TTY/D: (701) 858-3580

Fax: (701) 858-3483

Medicare Part C

Medicare Part C is an alternative way to get your Medicare coverage; through private insurance companies that are approved by Medicare. Choosing this options still means you have Medicare and all the rights that go along with it, but with these plans any medical bill goes to the insurance company rather than to the federal government.

Medicare Advantage plans

Joining a Medicare Advantage plan requires careful thought. Medicare is working with private insurance companies to offer you ways to meet your personal health care needs through a variety of products, including Private Fee-For-Service (PFFS), Health Maintenance Organizations (HMO) or Preferred Provider Organizations (PPO). The plans must provide all benefits provided by Medicare and they may provide additional benefits. Members may pay a premium and plans may charge co-payments or coinsurances.

Study your choices and sales materials carefully before you apply. Ensure your physicians and hospital accepts these plans. In most plans, enrollees may be limited in the providers they can receive services from without paying extra. Typically the plans have a “network” of providers that patients can use. Going outside the network may require permission or extra fees. These plans are not a supplement. For more information, call the North Dakota Insurance Department at (888) 575-6611.

Most include Medicare prescription drug coverage (Part D). In addition to your Part B premium, you usually pay one monthly premium for the services included.

Each Medicare Advantage Plan can charge different out-of-pocket costs and have different rules for how you get services (like whether you need a referral to see a specialist or if you have limited choices for what doctors you can see). These rules can change each year.

Medicare Cost Plans

Medicare Cost Plans are another type of Medicare health plan available in certain areas of the country. Here’s what you should know about Medicare Cost Plans:

- It is not an Advantage plan and it is not a supplement.
- You can join even if you only have Part B.
- If you have Part A and Part B and go to a non-network provider, the services are covered under Original Medicare. You would pay the Part A and Part B coinsurance and deductibles.
- You can join anytime the plan is accepting new members.
- You can leave anytime and return to Original Medicare.
- You can either get your Medicare prescription drug coverage from the plan (if offered), or you can join a Medicare Prescription Drug Plan.

Should I purchase long-term care insurance?

In the past, families often stepped in to help when older family members were no longer able to care for themselves. Today, fewer families are able to provide this care.

A wide range of long-term care services is now available—day care, respite care, home care and nursing care. These services are expensive and often exceed a person’s ability to pay. In North Dakota, for example, the median annual cost for nursing home care is more than \$100,000.

People often mistakenly assume that Medicare will cover their long-term care costs. However, Medicare only covers long-term care in very limited circumstances.

Less than five percent of all nursing home residents in North Dakota qualify for Medicare payment of their bills.

Many North Dakota residents are eligible for Medicaid payment of their long-term care bills. Medicaid is a medical assistance program for people with limited income and assets. Eligibility is determined by the local Social Services office.

Private long-term care insurance is an option for people to consider, particularly if they have assets they wish to protect. You should not buy this type of insurance unless you can afford to pay the premiums every year.

Remember, long-term care insurance premiums can and often do go up, even after you retire.

Long-term care plans are not standardized like Med sup plans. Therefore, it is very important to shop around and compare benefit options and cost.

Long-Term Care Partnership Program

The North Dakota Long-Term Care Partnership Program is a collaboration between state government and insurance companies. Under this partnership, applicants who purchase qualifying long-term care insurance policies can access Medicaid coverage while retaining assets they would normally be required to spend on their long-term care. Individuals must still meet Medicaid eligibility requirements.

North Dakota Long-Term Care Partnership policies also qualify for an annual \$250 North Dakota income tax credit.

Medicare Prescription Drug Coverage (Part D)

Everyone with Medicare is eligible to join a Medicare Prescription Drug Plan. The Medicare drug program is voluntary. Some people with Medicare will have to pay a monthly premium for the benefit as well as deductibles and co-payments. The premium for the prescription drug coverage is in addition to the premium paid for Medicare Part B. People with limited income and resources may receive help to reduce premiums, deductibles and co-payments. In any case, most people can expect to save money on their medicine if they take the time to compare plans each year during open enrollment.

Basic facts about Medicare Part D:

- It is voluntary.
- You may owe a late enrollment penalty if you go without a Medicare Prescription Drug Plan (Part D).
- Medicare prescription drug plans provide insurance coverage for prescription drugs.
- Medicare prescription drug coverage helps pay for prescription brand name and generic drugs.
- Drug plans have flexibility in designing their plans within the guidelines of the Medicare Modernization Act.
- Anyone on Medicare can enroll in a plan.
- You have three months following your 65th birthday to enroll in a plan. There is a monthly premium to join a plan.
- The patient will pay a share of the cost of prescriptions in addition to the monthly premium. The actual amount will vary depending on the plan.
- People with a limited income may be eligible for extra help that may reduce the premium, deductible and co-payments. Applications to receive extra help are available from the Social Security Administration. Call (800) 772-1213 or visit www.socialsecurity.gov.
- People wishing to continue using their local pharmacy must choose a plan it will accept.
- People with drug coverage from an employer or union plan will receive notice from the plan indicating if that coverage is at least as good as the Medicare plan. Those with current coverage at least as good as the Medicare plan may want to continue their current coverage.
- Those who do not use a lot of prescription drugs should consider enrolling in a Medicare prescription drug plan as prescriptions may be needed later. A later enrollment may mean a higher premium if the person does not enroll at the first opportunity.

Plans available can be found in the back of the booklet “Medicare and You” which is mailed each year to everyone on Medicare. You can also review detailed plan information and do a plan comparison at www.medicare.gov:

- Click on the box that says “Find Plans.”
- Follow the steps and enter your specific information to be able to compare costs, quality and whether the pharmacy you use accepts the plan you might purchase.

For more detailed instructions, visit www.nd.gov/ndins/medicare-part-d and click on the box that says “What is the process for enrolling in a Part D plan?”

The Medicare Part D annual enrollment open period is Oct. 15–Dec. 7.

More information is available from Medicare, Social Security and other sources, including the North Dakota Insurance Department’s State Health Insurance Counseling Program. Please feel free to call (888) 575-6611 if you have questions.

State Health Insurance Counseling (SHIC) Program

The North Dakota State Health Insurance Counseling (SHIC) program provides counselors who are trained to address many issues beneficiaries may be facing with Medicare. The primary mission of the program is to provide free and unbiased assistance to beneficiaries of all ages.

SHIC counselors help beneficiaries, their families or other representatives by providing information and answers to questions related to Medicare, Medicare processes and products including Medicare supplements, prescription drug plans and other Medicare health plans. State office staff can assist you directly or perhaps connect you with a volunteer close to your area.

SHIC counselors receive extensive initial and ongoing training in Medicare, Medicare supplement and prescription drug plans. Counselors are available for individual appointments through sponsoring organizations to answer questions about Medicare and other health insurance. Counselors receive updated information regularly and have access to the resources of the North Dakota Insurance Department. They also have information on other local resources if clients have additional needs.

SHIC program staff are available to offer public presentations to groups and organizations. To schedule or to locate the SHIC program sponsor nearest you, contact the North Dakota Insurance Department by calling (888) 575-6611 or by emailing ndshic@nd.gov.

Information can also be accessed online at www.nd.gov/ndins.

You Could Help Others

Have you ever thought you might want to help others with Medicare choices? SHIC invites you to consider becoming a volunteer.

Volunteers can assist others in North Dakota with simple or complex questions on Medicare. The SHIC staff provide first-time and annual training to all volunteers to make sure they are kept updated on any changes to Medicare or Medicare Supplement policies. Opportunities include working in your home town, helping SHIC staff with enrollment events across the state and presenting basic information to groups. You get to decide.

Call us at (888) 575-6611 to learn more.

**Are you having problems paying
for your Medicare prescriptions
or Medicare premiums?**

Call (888) 575-6611

Benefits	Plans Available to All Applicants								Medicare First Eligible Before 2020 only	
	A	B	D	G*	K	L	M	N	C	F*
Medicare Part A coinsurance and hospital coverage (up to an additional 365 days after Medicare benefits are used up)	X	X	X	X	X	X	X	X	X	X
Medicare Part B coinsurance or copayment	X	X	X	X	50%	75%	X	X Copays apply ***	X	X
Blood (first three pints)	X	X	X	X	50%	75%	X	X	X	X
Part A hospice care coinsurance or copayment	X	X	X	X	50%	75%	X	X	X	X
Skilled nursing facility coinsurance			X	X	50%	75%	X	X	X	X
Medicare Part A deductible		X	X	X	50%	75%	50%	X	X	X
Medicare Part B deductible									X	X
Medicare Part B excess charges				X						X
Foreign travel emergency (up to plan limits)			80%	80%			80%	80%	80%	80%
Out-of-pocket limit in [2020]**					[\$5,880]**	[\$2,940]**				

*Plans F and G also have a high deductible option which requires first paying a plan deductible of [\$2,340] before the plan begins to pay. Once the plan deductible is met, the plan pays 100% of covered services for the rest of the calendar year. High deductible Plan G does not cover the Medicare Part B deductible. However, high deductible Plans F and G count your payment of the Medicare Part B deductible toward meeting the plan deductible.

**Plans K and L pay 100% of covered services for the rest of the calendar year once you meet the out-of-pocket yearly limit.

***Plan N pays 100% of the Part B coinsurance, except for a copayment of up to \$20 for some office visits and up to a \$50 copayment for emergency room visits that do not result in an inpatient admission.

Initial Enrollment Period - no penalty if enrolled during the shaded months									
3 months before 65th birthday month	2 months before 65th birthday month	1 month before 65th birthday month	Age 65 month	1 month after 65th birthday month	2 months after 65th birthday month	3 months after 65th birthday month	4 months after 65th birthday month	5 months after 65th birthday month	6 months after 65th birthday month
E	E	E	C						
			E	C					
				E		C			
					E			C	
						E			C
E = Enrollment Month					C = Coverage begins month				