

AGENT TRAINING

National Flood Insurance Program



DIANA B. HERRERA, CFM

Diana has over 40 years in the insurance industry specializing in training, technical assistance, and outreach for the National Flood Insurance Program (NFIP) since 1992. She has conducted over 700 training sessions on flood insurance and floodplain management to stakeholders from the local to the Federal level. She is an instructor at both FEMA's Emergency Management Institute and in the field in mitigation for flood insurance, floodplain management, including the advanced floodplain concepts, and disaster operations.

From February, 2006, to June, 2015, Diana held the position of Natural Hazards Program Specialist in Region 6 Mitigation Division located in Denton, TX. She currently is the Regional Flood Insurance Specialist in FEMA Region 8 located in Denver, CO. She has expedited FEMA's mission goals for mitigating floods by providing technical assistance to NFIP stakeholders (individuals, communities, local, state and federal officials, federal lending regulators and lenders, insurance agents and companies).



**FREE TO ATTEND!
NO REGISTRATION
REQUIRED.**

9:00am - 12:30pm

Flood Insurance 101 (3 CECS*)

2:00pm - 4:00pm

Agent Post-Disaster Briefing
(2 CECS*)

** This course has been approved
by the insurance commissioner
for (number of hours) of insurance
continuing education credit.*

JOIN US

- Thursday, February 6, 2020
- 9:00am – 4:00pm
- State Capitol - Bismarck, ND
- Brynhild Haugland Room